

CrossTec
Instant Desktop Alerting System
VueAlert



CrossTec VueAlert™ offers immediate delivery of notifications across a LAN or WAN to Windows® and Mac Desktops. Fast and reliable, CrossTec VueAlert provides a simple means for administrators to reliably deliver a clear and concise message with instruction to all connected computers across a campus. CrossTec VueAlert is a true mass alert system.

CrossTec VueAlert provides a low-cost means to deliver instant alerts. The delivered message takes priority over anything else displayed, and can be accompanied by an audible alert. These messages show even when the desktop is locked, or not logged in, and will not be prevented by pop-up killers. The message carries a priority level and a request for acknowledgement. The administrator's system logs date and time of sent messages, thus ensuring that the messages were received and that no further attempt to notify those individuals is necessary.

CrossTec VueAlert also delivers a low-cost, high speed notifications system for organizations looking for a backup for failures, such as e-mail, and a tool for delivering staff alerts and guidance. Even a mundane message such as "we are experiencing difficulties with our file server" will be reliably delivered.

When time matters, CrossTec VueAlert will instantly get a message to those who need it.

Benefits

- **Peace of Mind.** In a LAN environment, the delivery is 100% internal, there is no reliance on the Internet or outside servers, and delivery can be confirmed.
- **Timely.** CrossTec VueAlert delivers instant notification of important information – when time matters.
- **Easy to use and install.** Valuable time and effort is saved by IT Administrators.

Features

- Support for Windows and Mac desktops, including Vista
- Supports unlimited number of connected user desktops
- Prioritize messages & alerts
- Audible alerts
- Audit log of message receipt and acknowledgement
- Unique Security codes – limiting access to only authorized administrators and consoles.
- Notification gateway for delivery of messages across multiple subnets
- No need for router changes or support for broadcast UDP
- Send alerts to one or multiple notification gateways simultaneously
- Easy to install with MSI installer
- Enterprise installation utilizing supplied deployment utility or Active Directory
- Notification Server redundancy
- Integrate within existing systems via the supplied browser based notification console.

OPERATING SYSTEMS:

CrossTec VueAlert Console:
Windows 2000 Operating System or Higher.

CrossTec VueAlert Client:
Windows 2000 Operating System or Higher.
Macintosh OS X 10.3 and 10.4.

CrossTec VueAlert Server:
Windows 2000, Windows XP or Windows 2003 Server

NETWORK REQUIREMENTS:

An active TCP/IP connection between ALL CrossTec VueAlert components is required for notifications to be delivered.