



How to install and use CrossTec Remote Control or SchoolVue in an Ncomputing terminal environment

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The below article explains the process to follow in order to install CrossTec Remote Control or SchoolVue into a Ncomputing environment where one Computer has multiple terminals connected allowing multiple users to work from the same desktop.

Tested Ncomputing devices:

Ncomputing Xtenda X300 Multi Users
Ncomputing Office station L200

Installation Procedure

CrossTec has provided a setup program that will configure the CrossTec Remote Control\SchoolVue product to run as an Application in each terminal session attached to the Host machine via the Ncomputing Device. This configuration program creates all the required configuration files and sets the CrossTec Remote Control\SchoolVue Client to start when a user logs on to a terminal session connected to the host machine.

To configure CrossTec Remote Control\SchoolVue for the Ncomputing Host machine

1. Install CrossTec Remote Control\SchoolVue on the host machine using the release setup.exe file that can be downloaded from our web site.
2. Once CrossTec Remote Control\SchoolVue is installed, Download the Terminal_Server_config.exe file from this link:
http://www.crosstecsoftware.com/support/Terminal_server_Config.exe
3. Run the Terminal_Server_config.exe on the Terminal server.
4. When Prompted enter the first TCP/IP Port Number and the Number of Terminal sessions you want to support.
5. When the installation is complete CrossTec Remote Control\SchoolVue is ready for use with Terminal sessions.



Connecting to a CrossTec Remote Control Client running in an Ncomputing session.

For CrossTec Remote Control version 9.50 and SchoolVue 8.5 and up additional configuration options have been added to work with terminal services Clients. The same options apply when configuring the Control\Tutor to connect to Clients\Students running within an Ncomputing Session

To connect to Ncomputing terminal Clients

1. Start the Remote Control Manager, and from the Network menu select configuration.
2. Select Connectivity and then the TCP/IP tab
3. Press the Settings button in the browsing section.
4. Press the add button to add a new broadcast address. Then press the Advanced button.
5. Select the Terminal services option and enter the IP Address of the Host machine and the TCP port range used.
6. Press the OK Button to save the changes.
7. Once the Host machine address has been added CrossTec Remote Control can be used as normal to connect to or browse for Clients

Connecting to a CrossTec SchoolVue Student running in an Ncomputing session.

To connect to Ncomputing terminal Students

1. Start the CrossTec Tutor and from the SchoolVue menu select configuration.
2. Select Connectivity and press the Settings Button in the browsing section.
3. Press the add button to add a new broadcast address. Then press the Advanced button.
4. Select the Terminal services option and enter the IP Address of the Host machine and the TCP port range used.
5. Press the OK Button to save the changes.
6. Once the Host machine address has been added CrossTec SchoolVue Tutor can be used as normal to connect to or browse for Students



Useful links

Knowledge Base: <http://kb.crosstecsoftware.com/td/search.asp>

Resources \ White Papers: <http://www.crosstecsoftware.com/resourcesCTEC/index.html>

How Do I Get SchoolVue To Browse Across Multiple Subnets:
<http://kb.crosstecsoftware.com/td/td.asp?td=65&Site=&Lang=>

Manually editing the Client32.ini file:
<http://kb.crosstecsoftware.com/td/td.asp?td=150&Site=&Lang=>

Setting a Client to use screen scrape mode - ScreenScrape=1:
<http://kb.crosstecsoftware.com/td/td.asp?td=158&Site=&Lang=>

Connecting to a CrossTec SchoolVue Student from more than one Tutor - Shared=1:
<http://kb.crosstecsoftware.com/td/td.asp?td=176&Site=&Lang=>

Cannot Deploy to Windows XP Professional:
<http://kb.crosstecsoftware.com/td/td.asp?td=198&Site=&Lang=>

Here are four different ways how you can configure the tutor program to connect to different students: <http://kb.crosstecsoftware.com/td/td.asp?td=402&Site=&Lang=>

Enabling CrossTec SchoolVue to work with the Windows XP Firewall:
<http://kb.crosstecsoftware.com/td/td.asp?td=441&Site=&Lang=>

Support Tool - CrossTec Remote Control and CrossTec SchoolVue:
<http://kb.crosstecsoftware.com/td/td.asp?td=472&lang=>

Converting a CrossTec Remote Control or SchoolVue EVAL to the full product
<http://kb.crosstecsoftware.com/td/td.asp?td=513&Site=&Lang=>